



Nepean Swim & Fitness Pty Ltd. Squad Enrolment Form



Member's Details

Mr / Mrs / Miss / Ms (please circle)

Surname: _____ Given Name: _____ DOB: ___/___/___

Street Address: _____

Suburb: _____ P/Code: _____

Phone No: _____ Mobile: _____

Email: _____

Squad: Mini Bronze Silver Gold (please tick your squad)

Start Date: ___/___/___

Office Use Only

LINKS ID

Emergency Contact's / Guardian's Details

Contact 1 Details

Name: _____

Relationship: _____

Home Phone: _____

Mobile Phone: _____

Contact 2 Details

Name: _____

Relationship: _____

Home Phone: _____

Mobile Phone: _____

Health Issues: Y / N

Details: _____

* If you circled Y please complete the details section for any health or other conditions we should know about.

Member's / Parent's / Guardian's Signature

Please read the General Terms & Conditions and Payment & Cancellation Policies sheet before signing.

I _____ have read and accepted the General Terms & Conditions and Payment & Cancellation Policies.

Signed: _____ Date: ___/___/___ (Must be signed by Parent/Guardian if under 18 years)

Office Use Only

Details entered or updated on: ___/___/___ By: _____ (Staff Links ID)

Any valid promotional adjustments done:

Nepean Swim & Fitness Pty Ltd.

Squad Enrolment Form – Customer Copy



General Terms & Conditions

1. It is a condition of entry to establishments operated by Nepean Swim & Fitness Pty Ltd that you agree to abide by the rules of entry and have read and accepted the Terms & Conditions and Payment & Cancellation Policies. Also you must abide by all warning notices that are displayed at our facilities.
2. A \$5.00 replacement fee will apply to any lost or damaged membership cards.
3. All children must be supervised at all times by an adult whilst visiting our facilities.
4. Non toilet trained toddlers must wear an aqua nappy or similar whilst they are in the water. If an accident does occur or if a child is sick the parent / guardian of the child is responsible for cleaning up any such accidents.
5. Glass bottles and containers are not to be brought into the pool area and please use the rubbish bins provided.
6. In case of an emergency, please follow the instructions from one of our staff. Please note your nearest exit.
7. Please ensure that all valuables are secured. We accept no responsibility for any loss. Motor vehicles are parked at your own risk whilst visiting our facilities.
8. Absolutely no running anywhere within the centres. Exercise caution when walking in all wet areas.
9. Children not involved in a lesson or organized session are not permitted to be in the water, including on stairs, ramps and ledges. Also do not place children attending swimming lessons in the water until the scheduled start of your lesson and only when the instructor is in the water and finished with the children from the previous class.
10. If you, your child or other person who is in your care or control has a medical condition which may involve increased risk by being engaged in swimming or associated activity including but not limited to illness or conditions such as epilepsy, cardiovascular conditions, diabetes or pregnancy that a medical clearance be obtained by the entrant that it is safe to involve themselves in this recreational activity, and that the applicant has sought that advice and has approved your involvement in this recreational activity.
11. A condition of entry to our facilities requires that the entrant recognises that there are risks involved and associated with swimming and water related activities and that Nepean Swim & Fitness Pty Ltd, its servants and/or agents shall not be responsible for any loss, damage or injury suffered or occasioned by yourself, your children or those persons in your care and control as a consequence of entry upon our premises and/or the use of any facilities, equipment or programs within our premises or adjacent areas. This disclaimer of liability extends to Nepean Swim & Fitness Pty Ltd, its servants and/or agents to the extent permitted by law.
12. Terms and Conditions are subject to change without notice. Any changes will be displayed in a notice at reception.

Payment & Cancellation Policies

1. Squad fees are calculated as an annual amount for each level of squad and divided by 12 for ease of monthly payments. This method allows for increases and decreases in the number of sessions available each month. Variations in sessions available each month can be due to the number of calendar days in the month, public holidays, schedule changes during major swim meets, additional development sessions offered, and other coach absences.
2. Squad fees are payable by direct debit only. Payments can be taken from your nominated bank account or Visa / MasterCard. Payment requests will be sent to Ezidebit on the first working day of the month with payment transfer schedule for the fourth working day.
3. The customer is liable for all fees incurred due to dishonoured payments.
4. Squad fees are still payable during a time when a swimmer is attending a major swim meet along with their coach. A swimmer is still being actively coached during this time.
5. Full squad fees for each level are payable regardless of the number of sessions a swimmer is able to attend each month.
6. Swimmers will be notified of their movement to another squad by the head coach during the last week of the month. Any changes in squad fees associated with this move will be reflected in the direct debit payment in the following month.
7. Suspension of squad fees is available due to injury, illness or holidays. Squad fees can be suspended for a minimum of 2 consecutive weeks only. Squad fees can only be suspended for a total of 6 weeks throughout a calendar year.
8. Suspension requests relating to a particular month must be received in writing via email to squad@nepeanswim.com.au by the 25th of the previous month to allow time for the squad fees to be adjusted. If the suspension is due to unforeseen circumstances and the full squad fees for that month have already been paid, an adjustment will be made in the following month provided we have received written notice via email.
9. Requests to stop a direct debit must be received in writing via email to squad@nepeanswim.com.au by the 25th of the previous month in order for that request to be processed for the following month. An administration fee of \$10.00 will apply to any refunds of direct debited amounts where sufficient notice to cancel a direct debit has not been given.

* These policies are subject to change at any time. Any changes to the policies will be published via a sign at reception and / or a printed hand out 14 days prior to any change.